

TERMS AND CONDITIONS OF HIRE

We strongly recommend that you read the following,
In using our service you are agreeing to our terms and conditions

Payment / Charges

1. All prices quoted are for one day hire (supply day, usage, next day return) and are subject to VAT at current rate.
2. Failure to return within the time specified will result in an additional charge equal to the daily rate of hire.

3. Payment is required by cash / cheque / credit card on collection of hired items unless a 30 day account arrangement has been made. Interest will be charged on overdue accounts.

4. A washing up service is available on request.. Cleaning charge of up to 30% on cost of hire goods, will be levied on items found to be dirty on return,
Platters shall make every effort to supply the hired items requested, but it reserves the right to provide similar items.

Lost And Damaged Goods

1. Any goods lost or damaged will be charged at the replacement rate.

2. If for any reason you are unable to check quantities back with our staff, it is a condition of supply that in the absence of definitive proof to the contrary, our count at our premises is final as to both quantity and condition.

Delivery / Collection

1. Should delivery and collection be required this will be at an additional cost.

2. The charge covers delivery / collection to ground floor sites and to within a short distance from the delivery vehicle. However we reserve the right to adjust the charges should delivery be deemed difficult or unreasonable.

3. Any deficiencies or damage in transit must be reported to **Platters** within twenty four hours of delivery. On return of items the hirer will be notified of losses / breakages and an invoice issued for the replacement cost.

4. Items for return must be available at the appointed time and date for collection, and all equipment should be placed in their respective containers.

5. A further charge will be levied if a return collection visit is required or if the items are not in their original containers.

6. The hirer is responsible for the goods from the time of collection/ delivery until they are checked by our staff, when we return to our premises.

7. All deliveries / collections to be made during office hours unless prior arrangement has been made, an out of hours service may incur an extra charge.

Insurance

1. The hirer is responsible for the safe keeping of hired items from commencement of hire to the time of their return.

2. It is the hirer's responsibility to ensure that the hired items are fully covered by his own insurance with regard to loss, theft, damage and public liability risk etc.

3. The hirer shall fully indemnify **Platters** in respect of all claims by any person whatsoever (including the hirer, his/her agents and employees) for the death or personal injury or damage to property caused by or in conjunction with or arising out of the hired items and in respect of all cost and charges arising under statute or common law or otherwise.

Bookings and Cancellations

1. It is advisable to book your items as early as possible to ensure availability.

2. We will endeavor to meet any amendments, please try to give us as much notice as possible

3. Any hire booking that is cancelled within 10 days of the delivery date will be subject to a charge of 35% of the hire charge.

4. All hired items, including packaging boxes, remain the property of **Platters**.

5. Hiring of goods indicates acceptance of the above conditions of hire.